

# “We constantly implement new Industry 4.0 technologies to achieve production excellence”



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**DigiProces is moving forward more and more in its digitalization strategy, adopting Industry 4.0 tools and processes. What are the objectives of this process?**

Improving business competitiveness is the main goal we work for and we are aware that digitalization and Industry 4.0 are two very important allies in our sector. We are currently implementing a MES (Manufacturing Execution System) system that is going to take us to a totally different scenario than the one we had until now.

**What strategic changes are expected to be achieved with respect to more traditional systems?**

This new system allows us to digitize each one of the products and processes that we handle with the aim of obtaining full traceability in real time. All this information gives us the possibility of making better decisions in a much shorter period of time.

The standardization of processes and their procedures are two strategic pillars that we want to improve with this technology. Working on everything in depth, we seek to achieve improvements in productivity, as well as a very favorable environment for continuous improvement.

**How do digitalization processes affect production quality?**

They allow us to know the quality that is being obtained in each operation of the production process in real time, achieving an absolute control of the product manufactured. We detect possible defects early, so we can act quickly and reduce the costs of non-quality.

On the other hand, the MES system that we are implementing allows the operator to report defects that may be found during the process and we can act quickly and effectively to resolve it. In the event that an operator detects a defect in a component during the assembly, this information is stored in the system. Thus, in future receptions of said component, during its entry quality control process, the system will notify the quality department so that it carefully checks the affected part in previous batches.

**One of the most useful tools in manufacturing processes are digital work instructions. What advantages do they provide?**

Digital work instructions bring a wide variety of benefits. They allow us to always use the correct version and avoid doubts, and waste of time, as to whether the printed sheet is up to date or not. Also, because the instructions are built from the customer's digital input data, there is less room for error than with conventional instructions.

They also allow us to have feedback from the operator in real time. In the event that he has doubts about how to assemble a component because the instruction does not explain it well enough, he/she can send a message to the process department to improve it. In this way, in a very short space of time the doubt is resolved and updated for this and all the operators who are using it.

On the other hand, saving paper is also a noteworthy aspect, since the effect that our actions have on the environment is important and we are committed to a sustainable business activity.

## How are they created and what is necessary for their preparation?

The process of defining a work instruction begins long before its own creation. When a customer places an order, the first thing is to digitize their product. We introduce the document package received to the MES system and then we define what production processes the product requires. Once determined, we assign the BoM components to be assembled in each one and with this information the MES automatically makes a work instruction proposal.

These types of automated work instructions work very well in processes where the main task is components insertion. Manual process instructions, such as assemblies, are created manually within the MES system with its own editor.

An important aspect to be configured when validating a work instruction is the complexity of the process to be developed. In our case, we have digitized the operational knowledge of each operator and in the work instruction we indicate the complexity of the process. In this way, an employee who does not have the necessary knowledge will not be able to open the instruction.

## Are they a useful tool for consistency in production?

The step-by-step definition of each task to be performed makes the repetitiveness much higher. If we also add the fact that the operator must validate each of the steps completed in the work instruction, the consistency grows exponentially.

## What other tools does DigiProces use in its digitalization process?

DigiProces went for automatic storage systems years ago to speed up the picking process and reduce the warehouse space needed.

Artificial vision is also very present in our day to day. We have been working with this technology in SMT processes for a long time and we are currently integrating it to verify the correct assembly of THT components as well.

We also have interconnected machines that, through point-to-point communication, use self-learning systems to improve their processes. With all the information that we are already collecting via the MES system, we will also develop this technology. In addition, with the test data of each manufactured product obtained through FACTS, we obtain very valuable statistics too.

## What is the progress experienced so far and what results are expected in the near future?

The fact that all work instructions always have the same format, regardless of who created them, means that the operator is unconsciously familiar with the environment and the steps to be followed. With this standardization of work instructions we achieve a considerable errors reduction, as well as a significant training time shortening.

With all these strategic changes and new Industry 4.0 technologies that we are constantly implementing, our medium-term goal is to achieve production excellence. For us, this excellence means having more information to gain more flexibility, have a more refined production process and eliminate waiting times and also improve the quality of our processes and products delivered.

